



GUIDELINES

FLOODS / FIRES AT VENUE / DISRUPTION TO GAMING

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In case of a flood or fire at the venue that has caused the gaming machine area (GMA) or gaming machines to be shutdown for any period of time, the following action may need to be taken –

- Report the event to the monitoring licensee.
- If the gaming machine area is trading and patrons are engaging in game play at time of the disruption, follow the guidelines set out in the Venue Operational Requirements of the Venue Manual, Chapter 8.1 - Electrical failure at venue – relating to patron credits on gaming machines.
- Secure the gaming machines / equipment to prevent unauthorized access to the machines / equipment during the cleanup of the venue.
- When the venue / gaming machine area is ready to commence gaming, the venue operator may need to re-certify the gaming machines, depending on the damage caused to the machines and subsequent work carried out.
- If machines need to be re-certified, refer to the Commission's procedures set out in the following chapters of the Venue Operational Requirements of the Venue Manual:
 - Chapter 3.3 - Installation of gaming machines in a GMA;
 - Chapter 3.4 - Notice to the Commission of gaming machine installation;
 - Chapter 3.5 - Certificates of installation (certification by GIE and entitlement holder);
 - Chapter 3.6 - Gaming machines in a GMA must be connected to approved electronic monitoring system;
 - Chapter 3.10 - Game changes – hardware and software and changes to the GMA layout.